



# VILLANOVA UNIVERSITY

Dear Student,

To better serve our community, Villanova University has partnered with Touchnet Information Systems to implement a new and improved experience to the University's student billing and payment portal, commonly known as V-Bill.

The new V-Bill system will serve as a comprehensive payment gateway to manage student accounts and billing needs. The updated platform will be available 24/7 and function in real-time, meaning any charges or payments will be instantly reflected in transactions. Students will be able to access the new V-Bill beginning on **Tuesday, May 28**, by searching for "V-Bill" in the taskbar within MyNova.

## Action Items and Important Information

- **If you previously gave permission to a parent or guardian to view your bill or access your V-Bill account, you will need to do so again**—information from the previous system will not transfer. Please visit the FAQs website, which will be available May 28<sup>th</sup>, for additional information on how to set up authorized users.
- The current V-Bill platform will be unavailable May 24-28 as the Bursar's Office transitions to the new system. We apologize for any inconvenience, but this is necessary to ensure a smooth and efficient implementation process.
- Summer 2024 transactions, as well as those from previous semesters, will be available for viewing May 28<sup>th</sup>. Fall 2024 transactions will be available in early July.

We encourage you to access the new V-Bill as soon as possible after May 28th to become familiar with its features. If you have any questions, please visit our FAQ website after May 28<sup>th</sup>. You can also contact the Bursar's Office by email at [bursar@villanova.edu](mailto:bursar@villanova.edu) or by phone at 610-519-4258.

Sincerely,

Charles W. Hoffman  
Villanova University Bursar