

# Supported End-User Technologies - Blackboard Learn 9.1, April 2014

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**Release:** 9.1

**Service Pack:**Learn April 2014 (9.1.201404.160205)

**Client Technologies:**Blackboard™ Learn Release 9.1 was tested with a variety of platform technologies as well as common client-side technologies.

Certified: Fully tested and supported.

Compatible: Partially tested but should function properly.

Unsupported: Either unsupported by the vendor or not tested.

## WINDOWS OPERATING SYSTEM

	<b>IE 11</b>	<b>IE 10</b>	<b>IE 9</b>	<b>Firefox (ESR)</b>	<b>Firefox (Final Release Channel)</b>	<b>Chrome (Stable Channel)</b>
<b>Windows Vista (32-bit)</b>	Unsupported by Microsoft	Unsupported by Microsoft	<b>Certified</b>	Compatible	Compatible	Compatible
<b>Windows Vista (64-bit)</b>	Unsupported by Microsoft	Unsupported by Microsoft	Compatible	Compatible	Compatible	Compatible
<b>Windows 7 (32-bit)</b>	Compatible	Compatible	Compatible	Compatible	Compatible	Compatible
<b>Windows 7 (64-bit)</b>	<b>Certified</b>	<b>Certified</b>	Compatible	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>
<b>Windows 8 (32-bit)</b>	Compatible	Unsupported by Microsoft	Unsupported by Microsoft	Compatible	Compatible	Compatible
<b>Windows 8 (64-bit)</b>	<b>Certified</b>	Unsupported by Microsoft	Unsupported by Microsoft	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>

## MAC OSX OPERATING SYSTEM

	<b>Safari 7</b>	<b>Safari 6</b>	<b>Firefox (ESR)</b>	<b>Firefox (Final Release Channel)</b>	<b>Chrome (Stable Channel)</b>
<b>Mac OSX 10.7</b>	Unsupported by Apple	Compatible	Compatible	Compatible	Compatible
<b>Mac OSX 10.8</b>	Unsupported by Apple	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>
<b>Mac OSX 10.9</b>	<b>Certified</b>	Unsupported by Apple	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>

### Configuration Notes:

- *Internet Explorer 9 is only supported in **Standards Mode**.*
- *Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 were used during accessibility testing of 9.1 April 2014.*
- *Chrome support: due to the auto-update feature of Chrome, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Chrome 34.*
- *Firefox support: due to the auto-update feature of Firefox, support is based on the version available at the time of testing. 9.1 April 2014 was tested with Firefox versions 28 and 24 (ESR).*
- *Note on OSX 10.8 Java is no longer shipped as part of the OS install and must be downloaded and installed by users on request of application/applet - this is a one time action on the part of the user.*

### Client Technology Highlights of Changes from Previous Service Packs

- Windows XP no longer supported.
- OSX 10.9/Safari 7.x support added.
- OSX 10.7 moved to compatible.
- IE11 support added (focus on 64-bit).

### Technologies NOT supported

- Window XP *and XP 64-bit (unlisted)*
- *Internet Explorer 6, 7, 8*
- *Firefox 1.x, 2.0, 3.0, 3.5 and 3.6*
- *Safari 2, 3, 4, 5 (or any version on Windows)*
- *Mac OSX through 10.6*
- *Jre 5 though it may continue to work*