If you need to reactivate, please first contact the Help Desk at 610-519-7777 or email support@villanova.edu

An administrator will send you an activation text to your cell phone.

When you receive the text message, it will look like the following:

![Image of text message]

To activate the Duo Mobile app, click this link: https://m-2d8138ee.duosecurity.com/iphone/h8xLP4QnCHZfgPIRB6Fj

Click on the link then hit Open.
When setup is completed, you will see the following:

DUO-PROTECTED
Villanova University

425 947

About passcodes