COVID-19 Telemedicine Resources

• **Independence Offers Additional Telemedicine Options During the COVID-19 Outbreak**

  - To encourage social distancing during the COVID-19 outbreak and increase access to care for our members, Independence will begin offering telemedicine visits with providers beyond Primary Care.

• **Members can now see more physicians through additional telemedicine access**

  - Independence will cover members’ telemedicine appointments for Specialists, Nutrition Counseling, Physical Therapy (video only), Occupational Therapy (video only), Speech Therapy (video only) and Urgent Care, now through June 4.

  - Regular cost sharing will apply to all telemedicine services not related to COVID-19 testing. If a member pays $40 to see their pulmonologist for an in-person visit, they will pay the same amount to see that doctor via telemedicine. Many physician practices are shifting to telemedicine visits during the COVID-19 outbreak.

• **Primary Care telemedicine is also available**

  - Members can also have telemedicine visits with their regular primary care physician (in addition to MDLive) — if the PCP offers the capability — with no cost sharing, through June 4.

  - Primary care telemedicine visits for members with HSA-qualified HDHP plans will also be covered with no cost-sharing through June 4 before the deductible is met.

• **Behavioral Health visits can be done via telemedicine as well**

  - Independence offers telemedicine access to behavioral health care, allowing members to talk to in-network mental health counselors via phone or video. This benefit is available to local members through the Magellan network, and applicable member cost sharing applies.

  - We are expanding Behavioral Health telemedicine services to ensure that ASD (Autism Spectrum Disorder) affected members are still receiving Applied Behavior Analysis support while they are at home from school or community-based programming. Regular member cost-sharing will apply.