1. PRODUCT AND COMPANY IDENTIFICATION

Product Name/Use: 3 GLISTEN Glass and Surface Cleaner Concentrate
Product Synonyms: Command Center 3 GLISTEN Glass and Surface Cleaner Concentrate; Outpost 3 GLISTEN Glass and Surface Cleaner Concentrate

MANUFACTURER
The Butcher Company
67 Forest Street
Marlborough, MA 01752-3012

Butcher Telephone Number: 800-225-9475
Emergency Telephone (24 hours): 800-228-5635

2. COMPOSITION / INFORMATION ON INGREDIENTS

<table>
<thead>
<tr>
<th>INGREDIENT(S)</th>
<th>CAS NO.</th>
<th>% BY WEIGHT</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-Butoxyethanol</td>
<td>111-76-2</td>
<td>40 – 60</td>
</tr>
<tr>
<td>Ammonia</td>
<td>7664-41-7</td>
<td>3 – 5</td>
</tr>
<tr>
<td>Ethylene glycol</td>
<td>107-21-1</td>
<td>0.1 – 0.5</td>
</tr>
</tbody>
</table>

See Section 8 for Exposure Limits  NA - Not Applicable

3. HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW

POTENTIAL HEALTH EFFECTS (See Section 11 for Toxicological Information)
PRIMARY ROUTE(s) OF EXPOSURE: X Eye X Skin Contact X Skin Absorption X Inhalation X Ingestion

EFFECTS OF ACUTE EXPOSURE
EYES:
Causes eye burns. Symptoms may include pain, tearing, redness, and eye injury.

SKIN:
Causes skin burns. Symptoms may include pain, redness, swelling, scarring, and skin damage. May be harmful if absorbed through skin.

INHALATION:
Harmful if inhaled. Symptoms may include coughing, chest discomfort, difficulty breathing and shortness of breath. High concentrations of vapor or mist may cause nose, throat and respiratory tract irritation. Symptoms may include coughing, wheezing and shortness of breath. High concentrations of vapor or mist may also cause central nervous system effects including headache, dizziness and nausea.
3 GLISTEN Glass and Surface Cleaner
Concentrate

INGESTION:
Harmful if swallowed. May cause mouth, throat and stomach burns. Symptoms may include nausea, vomiting, diarrhea, and severe stomach pain. May also cause central nervous system effects including headache, dizziness and weakness.

EFFECTS OF CHRONIC EXPOSURE:
Prolonged inhalation of high concentrations of ammonia above exposure limits (see Section 8, Exposure Controls/Personal Protection) can cause respiratory tract effects including bronchitis, pneumonia and pulmonary edema.

MEDICAL CONDITIONS AGGRAVATED:
May aggravate pre-existing eye, skin and respiratory conditions.

4. FIRST AID MEASURES

EYES:
Immediately flush eyes with plenty of water while holding eyelids apart. After initial flushing, remove any contact lenses and continue flushing for at least 15 minutes. Do not put any medication in the victim's eyes unless instructed by a physician. Get immediate medical attention.

SKIN:
Immediately flush with plenty of water for at least 15 minutes, then wash with soap and water. Immediately remove contaminated clothing. Get medical attention if irritation develops or persists. Thoroughly wash (or discard) clothing before reuse. Destroy contaminated shoes.

INHALATION:
Remove to fresh air. If not breathing, give respiration; if breathing is difficult, give oxygen (by trained personnel only). Get immediate medical attention.

INGESTION:
Do not induce vomiting. Rinse mouth out with water. Drink large quantities of water. Get immediate medical attention. Never give anything by mouth to an unconscious person.

5. FIRE FIGHTING MEASURES

FLASH POINT AND METHOD: >200°F 93°C TCC

FLAMMABLE LIMITS:
Not applicable.

AUTOIGNITION TEMPERATURE: Not applicable.

EXTINGUISHING MEDIA:
Use water fog, dry chemical, CO2, or foam.

HAZARDOUS COMBUSTION PRODUCTS:
Normal products of combustion (carbon monoxide and carbon dioxide), nitrogen oxides and ammonia.
FIRE AND EXPLOSION HAZARDS:
None known.

FIRE FIGHTING INSTRUCTIONS:
Evacuate area. Cool containers exposed to fire with water. MSHA/NIOSH approved self-contained breathing apparatus (SCBA) and full protective gear should be worn.

6. ACCIDENTAL RELEASE MEASURES

See Section 8, Exposure Controls/Personal Protection and Section 3, Hazard Identification. Floors may be slippery. Use care to avoid falling. Ventilate spill area. Contain and isolate spill. Keep non-essential personnel from entering spill area. Use mop and absorbent to collect material for proper disposal. Use non-metallic implements for cleaning and collection. Rinse area with water.

7. HANDLING AND STORAGE

HANDLING:
Follow label use directions. Do not mix with other chemicals unless instructed by label directions. Loosen container cautiously before opening. Avoid contact with eyes, skin and clothing. Use with adequate ventilation. Avoid breathing vapor or mist. Wash thoroughly after handling. Immediately remove contaminated clothing. Wash clothing and equipment before reuse. Destroy contaminated shoes. Empty containers retain residue and may be hazardous (See Section 14, Transport Information.).

STORAGE:
Keep container closed when not in use. Store away from incompatible materials. (See Section 10, Stability and Reactivity).

8. EXPOSURE CONTROLS / PERSONAL PROTECTION

PERSONAL PROTECTIVE EQUIPMENT (PPE)

EYE:
Where eye contact is possible, wear chemical splash goggles (ANSI Z87.1-approved).

SKIN:
Where skin contact is possible, chemical-resistant gloves should be worn. When additional skin contact is possible, other protective equipment and clothing (e.g., footwear) may be needed. All contaminated clothing should be removed immediately and cleaned (or discarded) before reuse.

RESPIRATORY:
No respiratory protection is required if general room ventilation is adequate and airborne concentrations are kept below exposure limits. When exposure limits are exceeded, use appropriate respiratory protection (NIOSH/MSHA) to prevent overexposure.

ENGINEERING CONTROLS:
General room ventilation is expected to be adequate. If user operations generate vapor or mist, ventilation should be used to keep airborne concentrations below exposure limits.
EXPOSURE LIMITS:

<table>
<thead>
<tr>
<th>INGREDIENT(S)</th>
<th>OSHA PEL/STEL</th>
<th>ACGIH TLV/STEL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>25 ppm (120 mg/m3)/</td>
<td>25 ppm (121 mg/m3)/</td>
</tr>
<tr>
<td>2-Butoxyethanol</td>
<td>(Skin)</td>
<td>(Skin)</td>
</tr>
<tr>
<td></td>
<td>50 ppm (35 mg/m3)/</td>
<td>25 ppm (17 mg/m3)/</td>
</tr>
<tr>
<td>Ammonia</td>
<td>35 ppm (27 mg/m3)</td>
<td>35 ppm (24 mg/m3)</td>
</tr>
<tr>
<td>Ethylene glycol</td>
<td>125 mg/m3 (Ceiling)</td>
<td>100 mg/m3 (Ceiling)</td>
</tr>
</tbody>
</table>

NE - Not Established

9. PHYSICAL AND CHEMICAL PROPERTIES

PHYSICAL STATE: Liquid
ODOR: Ammonia
APPEARANCE: Clear, Blue
pH: 11.2 to 12.9
PERCENT VOLATILE BY WEIGHT: 99
VAPOR PRESSURE: Not Determined
VAPOR DENSITY: Not Determined
BOILING POINT: Not Determined
FREEZING/MELTING POINT: Not Determined
SOLUBILITY IN WATER: Complete
EVAPORATION RATE: Not Determined
SPECIFIC GRAVITY: 0.95
VISCOITY: Water Thin
OCTANOL/WATER PARTITION COEFFICIENT: Not Determined
ODOR THRESHOLD: Not Determined

10. STABILITY AND REACTIVITY

STABILITY (CONDITIONS TO AVOID):
Stable.

POLYMERIZATION:
Will not occur.

HAZARDOUS DECOMPOSITION:
None.

INCOMPATIBLE MATERIALS:
Oxidizers, chlorine (e.g., bleach), strong acids (e.g. hydrochloric acid), strong bases (e.g., sodium hydroxide), and reactive metals (e.g., aluminum).

11. TOXICOLOGICAL INFORMATION

ACUTE DATA:
No data is available for this product. The following data are available for product ingredients:
3 GLISTEN Glass and Surface Cleaner
Concentrate

<table>
<thead>
<tr>
<th>PRODUCT/INGREDIENT</th>
<th>ORAL LD$_{50}$ (rat)</th>
<th>DERMAL LD$_{50}$ (rabbit)</th>
<th>INHALATION LC$_{50}$ (rat)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-Butoxyethanol</td>
<td>470 mg/kg</td>
<td>220 mg/kg</td>
<td>450 ppm (4-hr)</td>
</tr>
<tr>
<td>Ammonia</td>
<td>350 mg/kg</td>
<td>Not Available</td>
<td>3670 ppm (4-hr)</td>
</tr>
<tr>
<td>Ethylene glycol</td>
<td>4700 mg/kg</td>
<td>9500 mg/kg</td>
<td>Not Available</td>
</tr>
</tbody>
</table>

SENSITIZATION DATA:
No data available.

CHRONIC DATA:
Prolonged overexposure to ammonia by inhalation has caused respiratory tract effects in humans. Prolonged overexposure to high concentrations of 2-butoxyethanol by skin absorption, ingestion and inhalation has caused blood, liver and kidney effects in laboratory animals.

REPRODUCTIVE/TERATOGENIC DATA:
Ingestion of ethylene glycol has caused teratogenic effects in laboratory animals.

CARCINOGENIC/MUTAGENIC DATA:
Not listed as carcinogenic by NTP, IARC, or ACGIH or regulated as a carcinogen by OSHA.

SYNERGISTIC MATERIALS:
No data available.

12. ECOLOGICAL INFORMATION
This product is made with all biodegradable detergents. No other data available.

13. DISPOSAL CONSIDERATIONS
Disposal of this material should be in accordance with local, state or provincial and federal regulations. The unused product, as manufactured, may be a RCRA hazardous waste in accordance with 40 CFR 261. The product's pH should be verified prior to disposal. According to RCRA, it is the responsibility of the waste generator to ensure proper disposal.

14. TRANSPORT INFORMATION
DOT/TDG HAZARDOUS MATERIAL DESCRIPTION: Corrosive Liquids, N.O.S.
DOT/TDG TECHNICAL NAME: Ammonia, ethylene glycol butyl ether
DOT/TDG HAZARD CLASS: 8
UN ID No./Pl.N. No.: 1760
DOT/TDG PACKING GROUP: II
NAERG: 154

15. REGULATORY INFORMATION
Not meant to be all-inclusive—selected regulations represented.
3 GLISTEN Glass and Surface Cleaner
Concentrate

UNITED STATES
SARA TITLE III (SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT)
311/312 HAZARD CATEGORIES: Under 40 CFR 370.2, this product meets the following hazard categories:
Immediate, Delayed.
313 REPORTABLE INGREDIENTS: 2-Butoxyethanol is subject to the reporting requirements of Section 313
of Title III of the Superfund Amendments and Reauthorization Act of 1986 and 40 CFR Part 372 under the
chemical category Glycol Ethers.

CERCLA (COMPREHENSIVE RESPONSE, COMPENSATION, AND LIABILITY ACT)
CERCLA REGULATORY: Not reportable under CERCLA.

TSCA (TOXIC SUBSTANCE CONTROL ACT)
TSCA STATUS: This product complies with all TSCA inventory requirements.

MASSACHUSETTS, NEW JERSEY, PENNSYLVANIA RIGHT-TO-KNOW:
INGREDIENT(S) CAS NO. STATE LISTING
Water 7732-18-5 Not Listed
2-Butoxyethanol 111-76-2 MA, NJ, PA
Ammonia 7664-41-7 MA, NJ, PA

NA - Not Applicable

CANADA
WHMIS (WORKPLACE HAZARDOUS MATERIALS INFORMATION SYSTEM):
Class E, corrosive material; Class D-Division 1A; very toxic material. This product has been classified in
accordance with the hazard criteria of the Canadian Controlled Products Regulations (CPR) and the MSDS
contains all the information required by the CPR.

16. OTHER INFORMATION

<table>
<thead>
<tr>
<th>HMIS RATING</th>
<th>NFPA RATING</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HEALTH</strong></td>
<td><strong>FIRE</strong></td>
</tr>
<tr>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td><strong>FLAMMABILITY</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>REACTIVITY</strong></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td></td>
</tr>
<tr>
<td><strong>PERSONAL PROTECTION</strong></td>
<td></td>
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<td>-</td>
<td></td>
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</tbody>
</table>

MSDS STATUS
Revision #: 3

This MSDS replaces the February 26, 1999 MSDS. Any changes in information are as follows:
In Section 1
General Use Statement
3 GLISTEN Glass and Surface Cleaner
Concentrate

APPROVED BY: EH&S/Regulatory Affairs
APPROVAL DATE: 01/04/2000

The information on this data sheet represents our current data and best opinion as to the proper use in handling of the product under normal foreseeable conditions. Any use of this product which is not in conformance with this data sheet or product label, or which involves using the product in combination with any other product or any other process is the responsibility of the user.