

Lean in Financial Services – 'Custom Your Credit' Process Simulation

Learn how process improvement techniques can be applied to a financial services process with the Custom Your Credit simulation. Led by Valeocon Management Consulting, this process simulation includes not only an overview of key Lean Six Sigma tools and methodologies, but also how to apply them to a realistic business challenge to achieve substantial results.

How it Works

By illustrating the interdependencies of cash flow, material flow and information flow, Custom Your Credit is a fast-paced simulation that allows participants not only to learn key process improvement tools, but also apply them to a realistic financial services process. By the end of the workshop, participants will have the chance to leverage what they have learned to implement process improvements and achieve results.



Key Learning Objectives

By applying key process improvement tools directly to a business scenario, some key takeaways are:

- Using data to determine process improvement opportunities
- Collaborating with team members to reach a common goal
- Leveraging problem-solving techniques to achieve results

This is a half-day event and can include approximately 8-18 participants.

About Valeocon

Valeocon is a global management consulting firm that helps companies to achieve and sustain new levels of business performance. We provide high-value consulting and organizational development in two key practice areas: Operational Excellence and Innovation.